**Frequently Asked Questions about Pathway 1**

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| **Question**  | **Answer** | **Other comments** |
| Start Date | 4 May | No due dates before 8 May |
| Duration  | 30 teaching days =6 weeks |  |
| What happens between 20 – 30 April? | Engage with students to find out what access they have.Try and identify PW1 students.Digital readiness learning begins in students own timeActivate Moodle site and start revision  | It will be a "slow start" however in the sense that it is about orientating students to the way that the module and its assessments will work |
| How many hours per week should students spend on work? | Approx 5 hours per week per module | Calibrate the pace of work so that the plan fits in with these timelines. For example, "by the end of Week 1, on 8 May, you should have gained a good understanding of xxx concepts and be able to .....".  |
| How can these students be identified as PW1 or PW2? | No real need to do this as marks can only be entered once per assessment anyway. | In some cases, lecturers have already engaged with students on WhatsApp for example or through a survey and have a sense of which students will be joining the respective pathways.However, it is not necessary to know who is on a particular pathway as the students who are able, will be embarking on Pathway 1 activities in the next week or two, after which it will become clear who they are, for example by using Moodle activity reports. |
| If PW1 and PW 2 students learning starts to overlap there will be a problem on Moodle with due dates and cut-off dates in Moodle. This is a problem especially if students are not clearly identified as PW1 or PW2 | At this stage it looks like Pathway 2 students (with no access) will only start after the Pathway 1’s have just about completed (just my opinion) – in particular the semester modules. | For practical purposes the current deadlines on Moodle will only be for Pathway 1 students. At a later stage another link for submission by Pathway 2 students could be added. I think it would be better not to have the Pathway 2 deadlines available at this stage. |
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| Can a student switch to PW 2? | Yes, It is assumed that the Pathway 1 and Pathway 2 students will complete the same number of assessments and that the assessments will be of the same standard. If a student starts off in Pathway 1, completes 2 of 4 assignments and then switches to Pathway 2, they will still have the marks for Assignment 1 and 2 captured. In Pathway 2 they then continue with Assignments 3 and 4.Except if there is something in the way that the course is designed which prohibits the foregoing scenario, it should not be problematic if students move between Pathway 1 and Pathway 2 | Important to note that a student cannot complete and Fail PW1 and then decide to switch to PW 2. The switch must be done before final EMAs. |
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| When will we know if the APC requests have been approved? | Closer to end of April. The submission has been screened by the Academic Planning office with requested amendments made today, 22 April. Submission to APC is by 23 April. FMC approval still has to be done. Final approval scheduled for 28 April. |  |
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| Can we announce change to CAS now? | Yes | This is the university’s approach as an institution and safe to assume all requests will be granted |
| Can we announce pass-on-link | No | Let us wait for formal approval |
| Can we tell them about the performance indicators | No, Pending re-consideration | There are new discussions and considerations under way |
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| **FAQs about data and technology** Kindly note that a brief with information is being compiled for staff and students and will be published on the website |
| **Question**  | **Answer** | **Other comments** |
| Which sites are Zero-rated | * <https://learn.mandela.ac.za>
* <https://Incoko.mandela.ac.za>
* <http://unitube.mandela.ac.za/>
* <https://wowza.l.nmmu.ac.za>
* <https://www.mandela.ac.za>
* <https://assessment.mandela.ac.za>
* <https://students.mandela.ac.za>
* <https://webservices.nmmu.ac.za>
* <https://itsweb.mandela.ac.za>
* <https://webapps.nmmu.ac.za>
* <https://applyonline.mandela.ac.za>
 | Note that data is required to log in and there after it does not use data |
| Is any \*.mandela.ac.za zero rated? | No | Must apply for zero rating. Example Waiting for the Getdigiready site to be approved as zero rated |
| Is the SharePoint zero rated? | On-premises SharePoint, i.e. dept.mandela.ac.za is zero rated, the cloud SharePoint where the student modules are located is not as the zero-rating applies to all customers of the mobile network and SharePoint, Teams etc are on the Microsoft cloud along with so many other third-party sites that the mobile networks are not willing to give up that income. |  |
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| With regards to our servers being open from outside. ie no VPN required” | Not all of our servers are accessible from outside for security purposes. For example, the ITS back-office sites are not accessible, but the ITS Web iEnabler is. There are very few of those, but they do exist.  | If the staff members have queries about a specific server, please let us (ICT Services) know which one so we can comment more completely. |
| Do you use more data when you VPN? | It can be the case, there is a small overhead when packing your usual traffic inside the VPN packets. | NOTE: once your VPN is connected, Windows Update may start downloading updates from the University update servers. |
| Will zero rated sites include those that you must access through VPN eg when staff have to go onto ITS? | We are trying to get the VPN servers zero-rated, but the mobile network operators are resistant to it at the moment as well as increasing the number of sites being zero-rated. |  |
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