3rd NMMU CM Conference 2nd December, 2014



- Where does ethical behaviour strike root in human beings? How do 'ethics' originate?
 Are we born ethical?
- Do we learn ethics as little children growing up within our families and communities?
- Are we exposed to ethics at school?
- Is an ethical disposition genetic?
- Are some people born ethical...and others not?

- There seem to be no firm answers to questions about the root source of ethical behaviour
- Are we the product of our environment?
- Are parents to be held responsible and liable for ethical behaviour (or not) of their children?
- What about school teachers? Staff at tertiary institutions? Community leaders? Politicians?

- What are possible REASONS for personal UNETHICAL CONDUCT?
- A wish to gain an advantage in some or other way?
- Peer pressure ('follow-my-leader')?
- Hero worship of an unethical role model?

What is EVIDENCE of unethical practice or behaviour?

Dishonesty (a choice...and a decision)

- habitual?
- > opportunistic?

Can unethical behaviour be 'converted'?

Conversion requires the WILL to be ethical

Is ethical conduct
clear-cut for all,
difficult for some and
impossible for others?

READING / SOURCES

- Blum, Lawrence A. (1994) Moral Perception and Particularity. Cambridge University Press
- Kant, Emmanuel (1787). Lectures on Ethics.
- Editor: J B Schneewind. Editor and translator: P Heath. The Cambridge University Series 2010
- Norval, G. (2005) Unpublished lecture notes
 Professional Practice, University of KwaZulu-Natal
- Other (specified) references
- Personal experience

HOW IS 'ETHICS' PRACTISED?

- More questions than answers?
- In different ways by different people?
- "Do as I say...not as I do"?
- Do role models practice what they preach?
- Being 'a law unto myself' regardless of anything or anyone else?
- Taking chances as occasions arise?

WHAT IS 'ETHICAL' BEHAVIOUR?

- What does ethical practice mean?
- Doing the 'right thing' always
- When in doubt...doing the 'brave thing'
- Behaviour that will withstand full scrutiny, from all angles at any time
- Is there a fail-safe universal Guide to Ethics? Where is it found?

- Awarding tenders for government, provincial and local authority projects and services
- Quality of products delivered in RDP housing projects
- Management within Supply Chain Divisions and Treasuries at various levels
- Cronyism, nepotism, unfair business practice

- Bribery ("incentives")
- Tax evasion
- Fraudulent VAT transactions
- Theft / fraud / embezzlement
- Non-declaration of unauthorised expenditure
- Falsified audits / reports / information

• Cutting corners to increase profit (On construction projects, examples are reducing cement content; "special mixes for test cubes; using inferior products; using "seconds" - tiling, sanitary fittings; hollowcore instead of solid core doors; using internal- quality veneered doors externally; using "brassed" ironmongery and fittings instead of brass; fudging information for payment certificates

- Creating non-existent "accredited" virtual research journals with colluding Editorial Boards (all submissions "accepted")
- Marketing and organising never-to-occur "accredited" congresses / conferences with colluding Organising Committees and Panels of Referees (these events never actually take place)
- Continuing Professional Development events

POSSIBLE ORIGINS OF ETHICS

Utilitarianism; Morality; Justice

Respect; Virtue; Courage

Religion; Divine command; Race

Relavitism and Absolutism

Ethical or Psychological Egoism

WHY DO WE NEED

Laws...Oaths...Codes...Contracts...Terms of Agreement...Constitutions...Bills of Rights... Acts of Parliament...Guidelines... Records of Discussions...Agreements.....Memoranda of **Understanding...Rules...Regulations? Tribunals...Enquiries...Commissions? Disciplinary Hearings... Expulsions... Public Protectors...Protocols... Penalties... Ombudsmen... Prosecuting Authorities ?**

A DICTIONARY DEFINITION OF 'ETHICS'

 According to the Shorter Oxford English Dictionary on Historical Principles (1933, p. 685), ethics means the science of human duty in its widest extent

 What is duty? What is owed - a debt of any kind (Ibid, p. 621)

DOES 'ETHICAL' = 'MORAL'?

 What is morality? Pertaining to the distinction between right and wrong, or good and evil, in relation to actions, volitions or character... concerned with the rules of right conduct... (Ibid, p. 1354)

What are values? Attributes (characteristics or qualities) that have intrinsic worth (lbid, p. 2449)

VALUES

Many moral issues have INSTRUMENTAL value as means to ar end, ie having something in order to get something else

Some moral issues are not instrumental, but have value in themselves - INTRINSIC value - eg excellent health

Four principal examples of intrinsic value (cited by George Nor are

- Pleasure Jeremy Bentham increases the overall amount of pleasure in the worl
- Happiness John Stuart Mill happiness, not pleasure, should be the standard of the standard
- Ideals George Edward Moore freedom, knowledge, justice and beauty
- Preferences Kenneth Arrow preference satisfaction (BY CHOICE A DECSION

UTILITARIANISM & MORALITY

- The emphasis in utilitarianism is on <u>consequences</u>, not intentions
- The purpose of morality is to guide people's actions in such a way as to produce a better world
- Utilitarianism is *morally demanding* for two reasons:
- It always requires us to
- <u>do the most</u>, to "maximise", not to do the minimum...and
- set aside personal interest (is "good enough" REALLY 'enough'?)

"Act and Rule" Utilitarianism

Imagine the following scenario. A prominent and much-loved leader has been rushed to the hospital, wounded by an assassin's bullet. He needs a heart and lung transplant immediately to survive. No suitable donors are available, but there is a homeless person in the emergency room who is being kept alive on a respirator, with only a few days to live - a perfect donor. Without the transplant, the leader will die; the homeless person will die in a few days anyway. Security at the hospital is very tight. The transplant team could hasten the (inevitable) death of the homeless person and carry out the transplant without the public ever knowing that they killed the homeless person for his organs. What should they do? For <u>RULE UTILITARIANS</u>, this is an easy choice. No one could approve a general rule that lets hospitals kill patients for their organs when they are going to die anyway. The consequences of adopting such a general rule would be highly negative and would certainly undermine public trust in the medical establishment. For <u>ACT UTILITARIANS</u>, the situation is more complex. If secrecy were

guaranteed, the overall consequences might be such that in this particular instance greater utility is produced by hastening the death of the homeless person and using his organs for the transplant.

"Act and Rule" Utilitarianism

- "Rule" utilitarianism
 The consequences of acting in terms of moral principles
- "Act" utilitarianism
- The calculated consequences, under specific conditions, arising from specific actions
- **Calculations** based on the **answers** to a series of **questions**: : *What if...? What then...?* "What now...?" will be too late!

"Act and Rule" Utilitarianism

UTILITARIANISM appears to be most appropriate for policy decisions, as long as inclusion of fundamental human rights in any policy will guarantee that rights of small minorities and the helpless are not violated

Some familiar (Utilitarian) compliance issues

Project procurement processes Contractual undertakings Debt management Ownership of intellectual material Health, Safety & First Aid **Driving licences Registration & Certification Membership v Registration** Moral, Legal & Regulatory issues **Responsibility**, Reliability, Liability

RESPECT, VIRTUE and COURAGE

- Respect is surely a fundamental moral concept
- Because there are rituals of respect in almost all cultures, two central questions arise:
 1. What is respect?
 2. Who or what is the proper object of respect?



- The Crusaders made war in the name of God, and the Moguls in the name of Allah...did they respect those they conquered?
- Colonial Powers made war in the name of their respective sovereigns and did not respect the citizens of the sovereign nations they annexed
- Slave Traders abused the human rights of their captives
- What about early European Missionaries representing Christendom?

RESPECT

- The Consumer Protection Act No 68 of 2008 is necessary because of the lack of respect between
- Service providers and their customers
- Suppliers and consumers
- Consultants and their employers
- Contractors and co-contractors and their clients

RESPECT

Consider "MISSION STATEMENTS"

Prominently displayed...unachievable... meaningless in terms of validated outcomes...misleading...and laying their "authors" open to charges of contravening the Consumer Protection Act (2008)

"Act in such a way that you always treat living creatures and their property, whether in your own person or in the person of any other, never simply as a means, but ALWAYS at the same time as an end." (an adaptation of Emmanuel Kant's philosophy)

- What does "treating people as ends in themselves" mean? They are
- 1. provided with <u>all</u> the information they require
- 2. allowed freedom of choice
- 3. respected and protected
- Emmanuel Kant taught that the direct focus of respect is the WILL respect involves the WILL <u>KNOWLEDGE AND</u> <u>FREEDOM</u>
- **Directions of respect:**
- Subordinates...colleagues...employees...students and their families
- Feelings and emotions of others
- Animals and family pets
- The Natural World

- **Respect** for others and their property (not using them as a means to an end) is a key concept in contemporary moral philosophy
- What does it mean to respect clients, cocontractors, colleagues, employees, lecturers, students, family members...?
- Are there any common practices that are disrespectful - but shoulders are shrugged because "that's the way it is"?

- What is VIRTUE? Is this just an archaic, old-fashioned English word for "goodness"? No. It is embedded in
- character (a kind of person)
 and
- wisdom (a person's thoughts and actions - with or without past
 experience)

- Nations place their trust for justice in
 - Laws, which provide necessary rules
 - Judges and their assessors who apply rules with wisdom
- Ethics is centred in
 - Theory: providing rules for conduct
 - Virtue: the character and wisdom of the authority which applies rules in particular instances

• Does 'courage' = 'ethics'?

• "My grandfather used to be some kind of petty official in one of the law courts near the town of Tanjore. He was respected by people for his honesty and courage. Courage in the sense that if something wrong happened, or if someone asked him to do something his heart wouldn't let him do, he would turn violent or resist it in any form he thought fit" (Interview with Rajad, an extract from INDIA (page 121) by V. S. Naipaul, for which the author was awarded the Nobel Prize for Literature, published in 1998 by William Heinemann Ltd, Great Britain)

COURAGE without

- good judgment is blind, e.g. taking a chance without knowing the extent of risk involved
- perseverance is weak, a fruitless exercise
- a clear sense of one's own ability (limitations?) is foolish

- COURAGE with character and wisdom, within rules for action is
- intelligent and the best means to any possible end, and
- effective because ends that are worth striving for are identified
- (This begs the question: Why are whistle-blowers penalised / despised / vilified / crucified by the "authorities" whose interests they serve?)

RELIGION; DIVINE COMMAND

- Christendom: One God; two principal precepts
- Islam: One God; Islamic Law according to the Muslim faith, interpreted from the Qur-ān
- Navajo: Many Gods, harmony in terms of the Law of the Navajo Nation (Dine')
- Hinduism: Amongst many deities, there is one true God (Brahmin), truth, dharma and karma
- Buddhism: No personal, individual God; karma, reincarnation, and compassion

RELIGION; DIVINE COMMAND

- Is religion necessary to ensure ethical practice?
- Do religious beliefs support ethical behaviour?
- Is religion necessary to insure ultimate justice?
- Is Divine Command the foundation of ethics?



 What place do race, ethnicity, and culture have in moral theory?

 What - exactly - do race, ethnicity and culture mean?

An earlier reference to RESPECT refers: Colonial Powers, Missionaries, Slave Traders)



Race

- -Initially: biological
- Eventually: socially constructed

Ethnicity

 Individual identification with a particular cultural group (usually biologically related)

Culture

 The set of beliefs, values and practices that defines a cultural group's identity

RACE

To paraphrase Lawrence Blum**, there are three principal virtues necessary for living well in a diverse society

- Opposition to racism
- Adoption of multiculturalism
- Practising community and inter-connective humanity

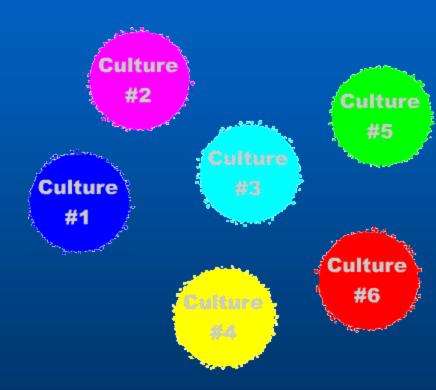
**Distinguished Professor of Liberal Arts and Education and Professor of Philosophy at the University of Massachusetts, Boston, USA



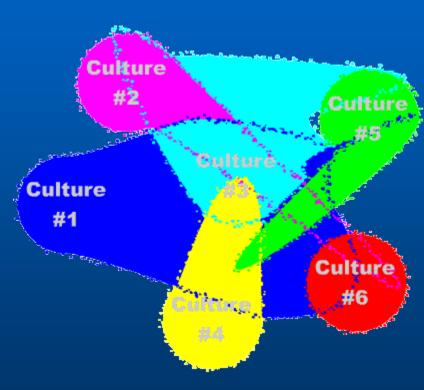
"LIVING WELL" IN A DIVERSE SOCIETY REQUIRES

- understanding of other cultures before passing judgment on them
- tolerance, because there are important areas in which intelligent people of good will, inevitably will differ
- taking a stand against evil no matter where or when it occurs
- recognising that even with the best intentions, judgment may be flawed and mistaken

- Ethical relativism suggests that each culture should live as it sees fit
- This is only feasible when cultures are not forced to interact with one another



Inter-culture interaction in today's world



RELAVITISM AND ABSLOUTISM



Ethical relativism has several important insights:

- The need for tolerance and understanding
- Recognising "moral diversity"
- If practices in other cultures are not understood, judgment on those practices should be withheld
- Awareness (if acceptance is not possible) that sometimes usually reasonable people may differ widely on <u>standards</u> of moral acceptability

RELAVITISM AND ABSLOUTISM

• Where do you and I stand?



How much of morality is relative? •All? •Most?			Relative to what / whom?•Individuals?•Cultures?•Nations?	
•Some?			•Groups?	
	What part of morality is relative? •Behaviour? •Peripheral values? •Fundamental values?			

RELAVITISM AND ABSOLUTISM Core values Are there "central" values found in all cultures? Peripheral values What about culturally-specific values? Behaviour patterns Do different behaviours stem from the same "central" values? Do similar behaviours stem from different "central" values in different cultures?

Ethical relativism

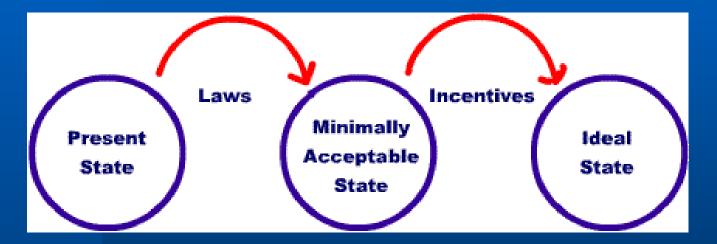
- is <u>self-defensive</u> "judge not that ye be not judged..." - not judging others means that they cannot be judgmental in return
- is <u>unhelpful</u> in dealing with overlaps of cultures precisely where difficulties occur, for example in commerce and trade, the Media, and the World Wide Web
- presupposes a philosophical viewpoint that nothing can be proven beyond the existence of <u>the self</u>**

**(an epistemological solipsism)

- In effect, is ethical relativism "too middle ground" insofar as it
- maintains that no moral judgments may be about other cultures?
- in principle, provides protection against the judgments made by other cultures?
- Strangely, it shares these characteristics with ABSOLUTISM

In a measure of opposition to ethical **RELATIVISM**, in some ways ethical **ABSOLUTISM is CORRECT, because** - at least (sometimes) judgment is necessary – certain behaviour is intolerable However, ethical ABSOLUTISM can also be WRONG, because its adherents practise – "Our truth is <u>the</u> (only) truth" - "We <u>cannot</u> learn from others"

The solution is to take a moral stand:



Oberlechner, T. (2007) The Psychology of Ethics in the Finance and Investment Industry. Research Foundation Publications <u>http://www.cfapubs.org</u> accessed on 22 November 2014 at 21:48pm

Developing common ground: agreement (if and where appropriate) living with some disagreements \checkmark changing the situation \checkmark understanding ourselves others the issue

PSYCHOLOGICAL EGOISM

- Thomas Hobbes (1588-1679) held the opinion that psychological egotists always act selfishly or in their own self-interest (http://www.britannica.com accessed on 22 November 2014 at 21:53pm)
- Psychological egoists often confuse motives and consequences
- The fact that there may be a "return" as a result of a particular action does not mean that "getting something back" was the primary motive
- Is there really such a sharp division between self-interest and the interests of others, especially the interests of those we love?

PSYCHOLOGICAL EGOISM

Any given action can be ranked according to
Intentions
Consequences

For each of these two issues, each act can be ranked according to > concern / consequences for self and > concern / consequences for others

PSYCHOLOGICAL EGOISM

So...is there more to human behaviour than pure selfishness?

Ayn Rand, author of two best sellers, *Atlas Shrugged and The Fountainhead,* amongst her many other works, also published *The Virtue of Selfishness*

CONCLUSION

Because practitioners continually complain that conference speakers discuss matters of interest to delegates, but never disclose their own "tricks of the trade" or offer answers to their own questions, I respectfully submit that...



Everyone is entitled to my opinion

(with apologies to Gavin Sharples, November 2014 News)

CONCLUSION

- Our
- values must be prioritised;
- decisions must unfailingly be to do the right, brave thing;
- promises must be kept;
- clients' interests must be treated as though they are our own and
- "noses must be kept scrupulously clean"

CONCLUSION

An adaptation of Emmanuel Kant's philosophy

Treat all living creatures as you would wish to be treated, promote their interests as you would wish yours to be promoted, and care for their property, as your own